Crime Stoppers and QBE Q&A

Why is QBE supporting Crime Stoppers ?

- Crime Stoppers Queensland plays a vital role in solving and preventing Crime. It is a registered charity and relies on donations. QBE supports Crime Stoppers because helping an organisation to reduce crime is important to us.

What do I need to do?

- To support this initiative, simply take a few minutes online at www.qld.crimestoppers.com.au to fill a transfer form, but keep in mind that there are conditions that apply.

- You will need to provide your vehicle registration and your licence details.

- The information you provide will be treated in accordance with Crime Stoppers and QBE's privacy principals and privacy legislation, it will be used to determine if you meet the conditions to receive the promoted benefits and to arrange the transfer of your policy through Queensland Transport.

What will happen when:

- a) You meet the conditions: Once QBE receives your form and it meets the qualifying criteria, QBE will be registered as your nominated CTP insurer. Queensland Transport will record this information and when your renewal is paid, you will be sent your QBE DriverProtect Policy and Crime Stoppers will receive the $20 donation.

- b) You don't meet the conditions: If the details you have provided don't meet the conditions it means that your application does not qualify for a donation or a DriverProtect Policy. We will contact you within 14 days of QBE receiving your nomination application.

  We understand that without these additional benefits, you may no longer wish to transfer your CTP insurance to us and will not process your transfer to QBE with Queensland Transport without you confirming your instructions.

  Please let us know by email or letter to confirm if you wish QBE to still be nominated as your CTP insurer in readiness for your next renewal, we would appreciate the opportunity to take care of your policy.

What are the conditions?

- If you are over 30, own a sedan, station wagon, 4WD, utility, van or truck (Class 1 or 6) registered for 12 months you qualify for the benefits promoted.

What are the benefits

- **Qualifying customers receive:**

  A donation to Crime Stoppers: $20 donation applies to South East Queensland (including Sunshine Coast) – east of but not including the town of Toowoomba and south of but not including the town of Gympie to the QLD/NSW border. A $30 donation is applicable to qualifying customers for all other Queensland areas that are considered outside of the South East Queensland area.

  A DriverProtect Policy
  This provides up to $1 million cover for an at fault driver for death or a range of permanent serious injuries.

CRIME STOPPERS
1 800 333 000
www.crimestoppers.com.au
A Registered Queensland Charity

When will QBE donate to Crime Stoppers?

- Once QBE receives your form and it meets the qualifying criteria, QBE will be registered as your nominated CTP insurer. Queensland Transport will record this information and when your next registration renewal is paid for 12 months, you will be sent your QBE DriverProtect Policy and Crime Stoppers will receive the $20 donation.

When will I receive my DriverProtect Policy?

- Once you make your next 12 months registration payment to Queensland transport, QBE will send your DriverProtect Policy within two weeks if you qualify.

I already have my CTP with QBE – will you make a donation to Crime Stoppers ?

- Donations are only being made when qualifying customers transfer to from the Queensland Crime Stoppers web site or use Crime Stoppers transfer form.

I am under 30 years old, why won't QBE make a donation to Crime Stoppers if I switch?

- QBE's claims statistics show that drivers over 30 years of age are less likely to have an accident, and it is rewarding these drivers.

My renewal is not yet due – can I still apply now?

- It doesn't matter when the registration on your vehicle falls due. If you complete the nomination form at qld.crimestoppers.com.au, Queensland Transport will automatically transfer your CTP to QBE Insurance and it will form part of your next vehicle registration renewal.

Is there an additional cost to transfer my CTP insurance to QBE Insurance ?

- Between now and 30/9/2011, there is a maximum price difference of $6.40 between CTP insurers in Queensland

Why does the flyer say up to a $30 donation when the advertisement says $20?

- The $20 donation applies to South East Queensland (including Sunshine Coast) – east of but not including the town of Toowoomba and south of but not including the town of Gympie to the QLD/NSW border. While others outside of these areas can participate if they qualify, a $30 donation is applicable to qualifying customers for all other Queensland areas that are considered outside of the South East Queensland area.

Who are Crime Stoppers?

- Crime Stoppers is a community volunteer organisation, working with the local community to minimise crime and make our local area a safer place to live and rely on donations.

What is CTP?

- Compulsory Third Party (CTP) insurance is personal injury insurance that is mandatory for every motor vehicle registered in Queensland. CTP insurance indemnifies vehicle owners and drivers who are legally liable for personal injury caused to any other party in the event of a motor vehicle accident. CTP insurance is included with your vehicle registration.

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